



The CoVerified App is used to report negative test results to the user, allow the user to report daily symptoms, and will be used to verify your cleared status on campus.

In order to download the CoVerified app, go to [Coverified.us/download](https://coverified.us/download) and click on the App Store or Google Play to download the app. It is important that you do this rather than search for CoVerified in the app store to be sure you get the correct app.

Download the app, and when asked for a username/email, use your Anna Maria College email address (USERNAME@amcats.edu for students, USERNAME@annamaria.edu for employees).

Use your Anna Maria email password for your password.

Follow the setup instructions for the app and proceed to enter your first symptom check.

CoVerified Errors and Solutions

Here are the most common error messages and the solution to each:

Error Message: Asks for a new update but doesn't click through

- Close the app all the way, don't just minimize, and reopen. For iPhone [click here for instructions on closing an open app](#), for Android devices, [click here for instructions on closing an open app](#).
- When you reopen keep clicking through and re-enter username and password

Error Message: Password not correct

- Ensure you are using Anna Maria email and password
- Update your Anna Maria password at <https://passwordReset.annamaria.edu> and try again. This is fixing it for almost everyone who has reported this error.